



Merton

Clinical Commissioning Group

**Report to Merton Clinical Commissioning Group
Governing Body**

Date of Meeting: 20th November 2014

Agenda No: 5.2

Attachment: 04

Title of Document: Chief Officer's Report	Purpose of Report: To receive and note
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Executive Summary: This report provides an update on development of the MCCG, strategic and service development in Merton.	
Recommendation(s): The Merton Clinical Commissioning Group Governing Board is requested to receive and note the report.	



Merton Clinical Commissioning Group

Chief Officer Report

20 November 2014

CCG Development

The appointment process for Merton CCG clinical Chair began on 3 November. Applications for this position will close on 24 November, and interviews follow in December before election or ratification by the membership in the New Year.

Following the publication of the NHS 5 Year Vision and Co-Commissioning Guidance we are reviewing the Primary Care support team functions. This work links to the Transforming Primary Care agenda and will link into the South West London Commissioning Collaborative (SWLCC) 5 Year Strategy workstream, for Transforming Primary Care.

As part of our Merton CCG organisational development plan the Merton CCG team took part in a facilitated reflection and futures event on 11 November.

Strategy

NHS 5 Year Vision

The NHS 5 Year Vision was announced by the NHS England (NHSE) Chief Executive, Simon Stevens, on 23 October. The document outlines the direction of travel for the NHS over the next five years. London Chief Officers and Chief Executives of Provider Trust, Monitor and the Trust Development Agency were invited to hear Simon Stevens and colleagues including Dame Barbara Hakin set out key areas of the vision earlier this month including:

- The NHS has improved services over the last 15 years e.g. waiting time averages now 10 weeks as opposed to 6-18 months.
- In the next 5 years we must do things differently in order to sustain health service costs.
- We need to curb demand by reducing smoking, alcohol consumption, obesity in children and set an example as employees.
- The movement of services outside hospitals will continue.

The vision outlines a number of models of care which Strategic Planning Groups (SPGs) should consider for their populations. The models are not prescriptive and one size will not suit all areas. The models include:

- Multi-specialist Community Providers (HCPs); Federations of Practices, Community Nurses and Consultants could take combined NHS & Local Authority (LA) budgets.

- Primary & Acute Care Systems (PACs); GP lists, Hospitals, Mental Health and Community providers work with a lead provider model.
- Urgent & Emergency care networks; Out Of Hours, LAS, 111, community pharmacy, mental health etc. work together in one contract.
- Viable small hospitals through shared functions, back office, specialities work with PACs.
- Specialised care; stroke, cancer, (e.g. SWLEOC) work as a prime contractor model.
- Maternity services; midwifery-led units.

Waiting time standards will be introduced for mental health services as will development of young people's beds and an increase of more staff will be required.

An aim to Transform Primary Care to ensure the best use is made of technology, providing improved access to care which will be supported by more General Practitioners and stabilized resources.

CCG are offered the ability to Co-Commission Primary Care and specialist services in order to integrate care more appropriately.

The Better Care Fund (BCF) will only be extended following a full review in 2016/17 with any changes coming in 2017/18.

For the first time the NHS has asked the Government and Taxpayers for increased resources to ensure the vision is achieved. The paper also asks the Government not to alter structures.

Together with the Clinical Reference Group and our Membership, the Executive Team will be responding to the NHS 5 Year Vision through our revised Operating Plan 2015/16.

London Health Commission Report: Better Health for London

As Governing Body members know the London Health Commission was set up the by the Mayor as an independent commission in September 2013 chaired by Lord Ara Darzi. The commission heard evidence and ideas from multiple groups representing Clinicians, patients, voluntary and statutory services.

The report proposes:

- Tough measures to combat threats posed by tobacco, alcohol, obesity, lack of exercise and pollution, which harm millions of people.
- The biggest public health drive in the world.
- Contains 10 ambitions and 64 recommendations to improve the health and wellbeing of Londoners which says how the recommendations aim to make London the healthiest major global city (cities 5 million inhabitants +) within 10 years.

Merton CCG First Annual General Meeting

Merton CCG held our first annual general meeting (AGM) on Thursday 25 September 2014. The meeting was open to all members of the public and took place in the Vestry Hall in Mitcham. The room was packed with attendees, who were given a summary of the CCG's achievements over the last year, led by Chief Officer Eleanor Brown and CCG Chair Dr Howard Freeman. This was followed by a presentation of the CCG's annual accounts, led by Director of Finance Cynthia Cardozo.

A panel of CCG representatives then took part in a question and answer session. Questions were raised on the CCG's engagement strategy, our plans for mental health services and on funding for acute services.

Feedback from those who attended was very positive but asked that next year we extend the length of the meeting.

Thank you to all staff and local people who attended and who helped us to deliver a successful AGM.

Service Development

I am pleased to inform the Governing Body that the first Tamil Expert Patient Programme (EPP) is underway in Merton. Merton CCG currently has 17 registered participants on the Tamil specific course, which started 3 November 2014.

We have successfully recruited volunteer tutors, which have allowed Merton CCG to also provide:

- Three generic EPP courses between June and October 2014.
- A 'Looking After Me' course for carers in partnership with Carers Support Merton, with 14 carers registered to attend.

Merton CCG are expanding our range of EPP language courses to include Polish from January to March 2015. Additionally, we will also offer a course for COPD patients in partnership with Lambton Road Medical Practice and a course for parents with mental health illnesses.

Systems Resilience

The Director of Commissioning and Planning continues to work with all local acute trusts to ensure that there is a resilient system for winter in both the emergency departments and the elective services. Significant work has been undertaken with St Georges to ensure that Commissioners have full assurance that patients are treated in full chronological order, and the Director of Commissioning and Planning monitors all trusts performance on a daily and weekly basis, reporting any exceptions to the Merton CCG Chief Officer, the System Resilience Chair and host Chief Officer from Wandsworth CCG.

Better Care Fund (BCF)

Merton's Better Care Fund Plan has been 'approved with support' by the Nationally Consistent Assurance Review Team (NCAR). The Merton BCF Programme Manager is working through the small number of issues with the Local Area Team that need to be resolved before the Plan moves to fully 'approved' status.

The implementation of Merton's schemes has continued alongside the resubmission process with good progress being made in putting teams and processes into place in time for services to go live from April 2015. Relationships between all the partners remain positive and committed to achieving the agreed outcomes.

The project team has focused recently on ensuring that integration is broader than between social care and physical health services by ensuring full dialogue with mental health services

and the voluntary sector in Merton. Engagement events have received very positive feedback from participants and have given valuable feedback to the project team.

Patient and Public Involvement

Engage Merton

On 16 October 2014 we held our annual Engage Merton Event. Over 60 people attended the event at Tooting and Mitcham Football Club to hear patient feedback on local health services.

We heard the public views of how to address the difference in life expectancy across the borough through better provision of services in the east and south. Discussions also focused on further developing community services that help to avoid people being admitted to hospital.

There were strong views from Merton residents about the kind of services they wish to see offered including, better support for people with mental illness and long term conditions like diabetes, services that meet the needs of people from Black Minority Ethnic groups, and opening hours that match the busy lifestyles of patients. Flexibility of care was key to attendee's and innovative ideas were offered for how to achieve this.

The event ran until 7.30pm allowing people who work during the day to drop in and learn about the CCG's priorities for local healthcare.

Deciding a site for the new Mitcham health facility

We have developed detailed communications and engagement plans for the proposed Mitcham Health Facility and the re-procurement of Community Services and are working with our stakeholders to ensure patient and public views continue to be heard.

Merton CCG Clinical Director's and Managers sought the views of the Mitcham community on four proposed sites for a new health centre on Thursday 2 October 2014 at The Hub, Mitcham.

At the event, which was attended by over 30 members of the public, guests were provided with information about the potential sites and asked to consider factors such as site suitability, location, public transport, building layout and more. Electronic voting handsets were used by each attendee to score each site against specific criteria.

Feedback from this event is being combined with feedback from other parties along with our financial assessment and will be presented to the governing body in December 2014. We will also be contacting all of those who attended the event to share the results. It is really important that Merton resident's views are able to influence decisions about local health services, so thank you to all who took part.

Mental Health Consultation

As one of the SWL CCG's Merton is working with South West London and St George's Mental Health Trust to lead a consultation on the future location for mental health inpatient facilities for people in Kingston, Merton, Sutton, Richmond and Wandsworth, and for a range of specialist mental health inpatient services serving a wider catchment area. The aim is to

develop modern mental health inpatient facilities that are fit for purpose, give people the best chance to recover in the best environment, support staff to deliver high quality care, and are sustainable for the NHS in the long term.

The consultation launched on 29 September 2014 and proposes two options for the location of inpatient services. In order to make sure that people and organisations have the chance to comment on these proposals, and to suggest if there are alternatives that the NHS should consider before a final decision is made we promoted an engagement event on 10 November 2014, and have also promoted the consultation through our stakeholder network, website, the media and direct to local community organisations. The Merton CCG event was well attended and facilitated by an independent patient participation organisation. Feedback from this and other events will be part of the SWL Consultation report due in February. The Governing body will be asked to consider the report before deciding whether to support changes.