



Merton

Clinical Commissioning Group

## REPORT TO MERTON CLINICAL COMMISSIONING GROUP GOVERNING BODY

**Date of Meeting:** 23<sup>rd</sup> January 2014

**Agenda No:** 7.1

**Attachment:** 14

<b>Title of Document:</b> Quarter 2 CCG Balanced Scorecard	<b>Purpose of Report:</b> To receive and Note
<b>Report Author:</b> Murrae Tolson, Head of Health Systems, Performance and Business.	<b>Lead Director:</b> Cynthia Cardozo
<b>Contact details:</b> Murrae.Tolson@mertonccg.nhs.uk	
<p><b>Executive Summary:</b> The Balanced Scorecard presents a holistic view of Merton CCG's compliance with our commissioning responsibilities. At Quarter 2 NHS England rated Merton CCG as follows: <b>Domain 1</b>, which provides assurance regarding the Quality of Services Commissioned, was rated Amber/Green at Q2, unchanged from Q1. <b>Domain 2</b>, which reports on commissioning of services in accordance with patients' constitutional rights, was rated Green, an improvement on the Amber/Red rating of Quarter 1. <b>Domain 3</b> which reports progress against improving health outcomes for our local population was rated Green, unchanged from Q1. <b>Finance</b> was rated Amber/Green at Q2, unchanged from Q1. An update regarding M7 position is provided.</p>	
<b>Key sections for particular note (paragraph/page), areas of concern etc:</b> See Overleaf	
<b>Recommendation(s):</b> The Governing Body is requested to received and note the report.	
<b>Committees which have previously discussed/agreed the report:</b> None	
<b>Financial Implications:</b> A Quality Premium of approximately £1m is dependent on the CCG meeting all constitutional pledges, improving the quality of health for local people and delivering the local priorities.	
<b>Implications for the Governing Body:</b> None	
<b>Other Implications: (including patient and public involvement/Legal/Governance/Risk/Diversity/Staffing)</b> None	
<b>Equality Assessment:</b> Not completed.	
<b>Information Privacy Issues:</b> N/A	
<b>Communication Plan: (including any implications under the Freedom of Information Act or NHS Constitution)</b> N/A	

**Key sections for particular note (paragraph/page), areas of concern etc:****Quarter 2 (Month 6) Balanced Scorecard:**

**Domain 1:** This domain is rated Amber/Green due to providers being awarded a “Yes, action plan in place” for one or more of the assurance questions. These action plans are monitored by the CSU as part of contract monitoring and no concerns have been raised by the CSU regarding their implementation.

**Domain 2:** Although NHSE have rated the CCG Green, a year to date red rating is shown for Mixed Sex Accommodation. The CCG queried the interpretation of this threshold with NHSE at Quarter 1 and the latest NHSE commentary states that the threshold for evaluation is the last month of the quarter. Based on current provider performance and NHSE commentary, it is anticipated that the CCG will continue to be rated Green for this indicator over the next 2 Quarters and therefore be awarded a Green rating at year end.

**Domain 3:** At Q2 a Green rating was awarded, however NHSE only applied RAG rating to the indicators which are currently available: 1.) MRSA & C.Diff, 2.) Friends and Family response rate and 3.) Progress towards meeting IAPT trajectory. At Q2, the CCG were rated Green for these indicators, despite the CCG declaring that it will not meet the IAPT trajectory. The IAPT contract, commissioned by Sutton and Merton PCT, stipulated a 10% target. Sutton and Merton CCGs issued a contract variation for the period Oct 13 – Sept 14, increasing the trajectory to 13%, however, this remains below the 15% trajectory which was submitted by the CCG to NHSE. Local priorities comprise a significant proportion of the Quality Premium and these have not been RAG rated by NHSE. CCGs are expected to self-evaluate progress towards achieving these local indicators. As at Q2 the CCG reported that the COPD and Immunisations local priorities required further development.

**Finance** is rated Amber/Green due to QIPP delivering 73% of year to date target.

**M7 Update:****Domain 1 – unchanged.**

**Domain 2:** At Month 7, the CCG self-evaluates performance as Red/Amber due to Ambulance Category A 8 minute response failing the 75% target at 69.8%. Year to date performance is currently reported at 73.9%. This indicator has not been achieved for four months and puts the CCGs Quality Premium at risk. London Ambulance is currently implementing an organisational restructure and 6 weekly meetings have been set up between Merton CCG and LAS Director of Performance.

**Domain 3** is self-rated as Green/Amber, unchanged from Month 6. CCG available data shows that a number of indicators are statistically off track to achieve the Quality Premium: 1.) Health Care Acquired infections - The CCG were allocated a MRSA case in October. This case was unavoidable 2.) Unplanned hospitalisation for asthma, diabetes and epilepsy in under 19s is 2 cases over trajectory at 65 YTD. 3.) Emergency admissions for acute conditions that should not usually require hospital admission is 50 cases over trajectory YTD at 988 cases. The Community Prevention of admission team is contracted to increase capacity by 30%, which is anticipated to mitigate this increase in activity. 4.) Immunisation local priority has not achieved improvement over 3 quarters. The immunisations lead co-ordinated a workshop in January to facilitate improvement in immunisations and performance will be monitored and fed back to GPs on a monthly basis during Q4.

**Finance** is rated Amber/Green with QIPP delivering 84% of year to date target.