



Merton Clinical Commissioning Group

Report to the Merton Clinical Commissioning Group Governing Body

Date of Meeting: Thursday 27th September 2012

Agenda No: 7.4

ATTACHMENT 10

Title of Document: Performance Report Month 4	Purpose of Report: For Review
Report Author: Dr Val Day, DPH (Interim) , NHS Sutton and Merton	Lead Director: Dr Val Day
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Executive Summary: The report covers published Month 4 performance	
Key sections for particular note (paragraph/page), areas of concern etc: Issues to note are detailed below.	
Recommendation(s): The Merton Clinical Commissioning Group Governing Body is requested to consider the Scorecard and agree any actions	
Committees which have previously discussed/agreed the report: N/A	
Financial Implications: Overperformance on activity may increase contract values	
Implications for the Sutton and Merton Board or Joint PCT Boards: The Board will require assurance that necessary actions are being addressed	
Other Implications: (including patient and public involvement/Legal/Governance/Risk/ Diversity/ Staffing)	
Equality Analysis: N/A	
Information Privacy Issues: Published data	
Communication Plan: (including any implications under the Freedom of Information Act or NHS Constitution) N/A	

Performance Report Month 4

Introduction

This paper provides comments against those indicators where interpretation and action is appropriate.

Healthcare Acquired Infection

HCAI is now split on NHS number and GP practice between Merton and Sutton. There have been no cases of MRSA diagnosed in 2012/13 so far in Merton patients. Six cases of C.Difficile have been diagnosed in Merton patients in the period April-June 2012 (5 at St George's, 1 at St Helier).

Cancer waiting Times

Quarter 1 Cancer Waiting Times are now available and are mainly on target. Where they are not small numbers mean that there is no action at this stage.

GP Written referrals to Hospital and First Out Patient Attendances

All performance data relating to outpatient referrals and appointments are in excess of target. MCCG is advised to review practice data to assess the accuracy of the split and whether practice level positions can provide a basis for action.

Choose and Book

This remains consistently below target.

Diabetic retinopathy Screening

The reasons for the below target invitation level is being checked.

NHS Healthcheck

Numbers of checks are just below trajectory. For Merton there were 1172 checks from 3204 invitations. Two practices did not return data. Four practices were recorded as inactive, two have now confirmed they are undertaking the Healthcheck and two will support Healthcheck delivery via local Pharmacies. The first 6 selected Pharmacy sites went live on 1 September.

Access to dental services

These are PCT level figures. The below target position is consistent with 2011/12.

Breast Feeding Prevalence

MCCG is above target for Breast Feeding, but prevalence remains low in Sutton which means that at PCT level prevalence is below target. A review is being commissioned to assess support to mothers against best practice guidance and identify actions that need to be taken to improve.

NHS Health Check

Numbers are slightly below target due to new providers coming on stream. Performance is expected to be on trajectory in future quarters.

Under 18 Conception rate

The most recent quarterly performance is for June 2011. The figure for Merton was 34.1, which is in line with the previous quarterly rolling average of 32.1. The scorecard figure is incorrect.

Percentage of women seeing professional within 13 weeks of pregnancy

This is PCT level data. Forecast performance at St Helier is 90.6%. There is poor performance at St George's (81.5%) and Kingston (71%)

NHS Merton Performance Scorecard 2012-13

Freeze Date: 31-Aug-2012

	Quarter 1			Quarter 2			Last Period Target	Year to Date		Latest		Year End							
	Apr	May	Jun	Jul	Aug	Sep		Actual	Target	Period	Perf Dir	11/12 Outturn	12/13 Extrapolated Outturn	Comparison 11/12 vs 12/13	12/13 Target				
Clinical Commissioning Groups																			
PHQ03: Cancer first treatment 62 days wait: GP urgent referral	91.7%	G	98.1%	G	93.8%	G			86.0%	94.8%	G	86.0%	Jun	▼	89.7%	99.2%	G	▲	86.0%
PHQ04: Cancer first treatment 62 days wait: Screening referral	100.0%	G	90.0%	G	100.0%	G			86.0%	95.5%	G	86.0%	Jun	▲	97.5%	96.7%	G	▼	86.0%
PHQ05: Cancer first treatment 62 days wait: Consultant's upgrade	100.0%	G	75.0%	R	100.0%	G			86.0%	91.7%	G	86.0%	Jun	▲	95.2%	91.7%	G	▼	86.0%
PHQ06: Cancer first definitive treatment within 31 days of diagnosis	100.0%	G	99.2%	G	100.0%	G			96.0%	99.7%	G	96.0%	Jun	▲	98.9%	99.7%	G	▲	96.0%
PHQ07: Cancer subsequent treatment within 31 days: surgery	96.4%	G	100.0%	G	100.0%	G			94.0%	98.7%	G	94.0%	Jun	▶	98.5%	106.8%		▲	94.0%
PHQ08: Cancer subsequent treatment within 31 days: drug	100.0%	G	100.0%	G	100.0%	G			98.0%	100.0%	G	98.0%	Jun	▶	99.8%	100.0%	G	▲	98.0%
PHQ09: Cancer subsequent treatment within 31 days: radiotherapy	95.5%	G	93.3%	A	96.6%	G			94.0%	95.0%	G	94.0%	Jun	▲	99.1%	97.7%	G	▼	94.0%
PHQ10: Early intervention in psychosis - new cases			17			G			7	17	G	7	Qtr 1						28
PHQ11: Crisis resolution home treatment episodes - cumulative from			114			G			94	114	G	94	Qtr 1						378
PHQ12: Care Programme Approach followup within seven days			98.2%			G			95.0%	98.2%	G	95.0%	Qtr 1		97.9%				95.0%
PHQ13: IAPTS proportion of relevant population			2.7%			R			2.9%	2.7%	R	2.9%	Qtr 1		10.5%				11.8%
PHQ13: IAPTS proportion moving to recovery			37.4%			G			37.2%	37.4%	G	37.2%	Qtr 1		New				37.2%
PHQ18: Patient Experience Survey Overall Score																			
PHQ19: RTT admitted patients compliant percent	91.5%	G	91.8%	G	90.7%	G	91.1%	G				90.0%	Jul	▲	90.3%	90.4%	G	▲	90.0%
PHQ20: RTT non admitted patients compliant percent	97.3%	G	97.5%	G	97.6%	G	97.3%	G				95.0%	Jul	▼	97.2%	97.4%	G	▲	95.0%
PHQ21: RTT incomplete pathway patients compliant percent	93.0%	G	94.1%	G	93.8%	G	94.1%	G				92.0%	Jul	▲	Changed	94.9%	G		92.0%
PHQ22: Diagnostic tests waiting 6 weeks or more	0.1%	G	0.2%	G	0.4%	G	0.2%	G				1.0%	Jul	▲	Changed	0.4%	G		1.0%
PHQ24: All cancer two week waits	95.4%	G	96.6%	G	94.6%	G						93.0%	Jun	▼	96.7%	93.7%	G	▼	93.0%
PHQ25: Breast symptoms (cancer not initially suspected)	93.3%	G	98.0%	G	91.7%	A						93.0%	Jun	▼	96.4%	90.6%	A	▼	93.0%
PHQ27: MRSA (Sutton and Merton combined)	0	G	2	R	0	G			1	2	G	3	Jun	▲		8	G		10
PHQ28: C-Difficile (Sutton and Merton combined)	4	G	8	G	6	G			8	18	G	24	Jun	▲		126	R		90
PHS06: Non-elective FFCEs	1,303	G	1,412	R	1,283	G	1,474	R				1,318	Jul	▼		18,258	R		16,314
PHS07: GP written referrals to hospital	3,795	R	4,334	R	3,584	G	4,044	A				3,869	Jul	▼		47,260	R		42,071
PHS08: Other referrals for a first outpatient appointment	1,074	G	1,324	R	1,094	G	1,338	R				1,209	Jul	▼		17,191	R		14,149
PHS09: First outpatient attendances following GP referral	2,761	R	3,430	R	2,583	G	3,319	R				2,859	Jul	▼		40,244	R		32,837
PHS10: All first outpatient attendances	4,567	R	5,610	R	4,381	G	5,406	R				4,763	Jul	▼		66,077	R		55,255
PHS11: Elective FFCEs	1,737	R	2,094	R	1,714	A	1,870	R				1,727	Jul	▼		22,335	R		20,504
PHS14: Diagnostic tests, endoscopy	452	R	545	R	441	G	497	R				454	Jul	▼	New	5,945	R		4,819
PHS15: Diagnostic tests, non-endoscopy	4,056	R	4,692	R	4,126	G	4,536	R				4,087	Jul	▼	New	56,420	R		46,241
PHS16: Numbers waiting on incomplete RTT	10,408	R	10,858	R	11,048	R	10,965	R				7,255	Jul	▲		12,586	R		6,981
PHS17: Health visitor numbers	30.87	G	30.51	G								25.86	May	▼					25.86
PHF07: Bookings to services where named consultant led team available	65.7%		63.5%		63.5%		63.8%						Jul	▲	66.8%	61.8%		▼	
PHF08: GP Referrals to first OP appointments booked using Choose and Book	27.2%	R	26.2%	R	24.8%	R	24.3%	R				90.0%	Jul	▼	26.8%	21.5%	R	▼	90.0%
PHF09: Patients treated at non NHS providers	1.2%		1.8%		1.6%		1.8%						Jul	▲	New	2.2%			
PHF10: Electronic access to medical records															New				
HQU16: Emergency Readmissions within 30 days	8.0%		7.7%										May	▲	8.3%				
SQU02: Deaths at Home proportion															17.0%				
SQU04: Ambulatory care admission rate per 1,000 population (cellulites)	0.03		0.04		0.04		0.03						Jul	▲	0.04	0.03		▲	
SQU04: Ambulatory care admission rate per 1,000 population (DVT)	0.03		0.01		0.01		0.01						Jul	▶	0.01	-0.01		▲	
SQU06: Percent of stoke patients with 90% of time on stroke unit			92.7%			G						80.0%	Qtr 1		93.9%				80.0%
SQU06: Stroke percentage of suspected TIA assessed and treated in 24 hours			74.2%			G						60.0%	Qtr 1		72.2%				60.0%
SQU21: Bowel screening invitations age 70-74			73.2%			G						7.0%	Qtr 1		60.4%				30.0%
SQU22: Cervical screening results within two weeks	99.6%	G	99.6%	G	99.4%	G						98.0%	Jun	▼	87.1%	99.1%	G	▲	98.0%
SQU23: Diabetic retinopathy screening			77.6%			R						95.0%	Qtr 1		114.0%				95.0%
NHS Commissioning Board																			
PHQ14: People with long term conditions feeling independent															Changed				
PHQ15: Unplanned admissions (ambulatory care) per 100,000 population	808.28		910.74		739.97								Jun	▲	New	665.98			
PHQ17: Unusual emergency acute admissions per 100,000 population	848.66		1,054.12		1,033.28								Jun	▲	New	1,394.08			
SQU09: Access to dental services	98,182	A	98,690	A	98,709	A	98,682	A				102,448	Jul	▼		100,010	A		102,762
SQU29: Emergency admissions for long term conditions	515		654										May	▼					
VSB10: Immunisation age 1, all 3 doses of DTaP/IPV/Hib															85.8%				95.0%

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VS10: Immunisation age 2, Hib/MenC booster												77.1%			95.0%
VS10: Immunisation age 2, all PCV booster												75.7%			95.0%
VS10: Immunisation age 2, one dose of MMR												79.9%			91.0%
VS10: Immunisation age 5, all 4 doses of DTaP/IPV/Hib												71.0%			90.0%
VS10: Immunisation age 5, two doses of MMR												77.6%			89.8%
VS10: Immunisation girls age 12-13 HPV, one dose (school year)	96.8%	96.9%	97.0%				97.0%					86.1%			
VS10: Immunisation girls age 12-13 HPV, two doses (school year)	91.1%	92.8%	92.9%				92.9%					85.8%			
VS10: Immunisation girls age 12-13 HPV, three doses (school year)	32.1%	88.1%	90.1%				90.1%			Jun	▲	80.6%			90.0%
Department of Public Health															
PHQ30: Smoking Quitters															694
PHQ31: Eligible population offered an NHS health check		3.9%		R			5.0%	3.9%	R	5.0%	Qtr 1				20.0%
PHQ31: Eligible population receiving an NHS health check		2.4%		A			2.5%	2.4%	A	2.5%	Qtr 1				10.0%
SQU19: Breastfeeding at 6-8 weeks prevalence		69.2%		G			63.8%	69.2%	G	63.8%	Qtr 1		61.5%		64.2%
SQU19: Breastfeeding at 6-8 weeks coverage		99.6%		G			96.8%	99.6%	G	96.8%	Qtr 1		96.3%		97.1%
VS101: All age all cause mortality													488.2		
VS102: CVD mortality Under 75													66.4		68.7
VS103: Cancer mortality Under 75													95.8		99.4
VS108: Under 18 conception rate per 1,000 female 15-17 population		46.3		R			22.1	46.3	R	22.1	Qtr 1		27.2		22.1
VS109: Childhood obesity, reception													8.3%		13.0%
VS109: Childhood obesity, year 6													18.7%		18.7%
VS113: Chlamydia screening coverage													24.3%		35.9%
VS113: Chlamydia diagnosis rate per 100,000													2,001		2,000
VS113: Chlamydia positivity rate													8.2%		7.0%
Other Indicators															
PHQ16: Unplanned admissions (asthma etc, U19) per 100,000 population	289.25	328.70	236.66					284.87			Jun	▲	New	166.54	
SQU10: Staff engagement													3.51		
SQU12: Percentage of women seeing professional within 13 weeks of pregnancy		85.1%		A			90.0%	85.1%	A	90.0%	Qtr 1		91.4%		90.0%
SQU20: Breast screening age 47-49 and 71-73		30.9%		G			2.0%	30.9%	G	2.0%	Qtr 1		28.9%		8.1%
VS114: Drug misuse: Numbers of successful completions															440
WCC25: Cervical screening, women age 25-49 in last 3½ years		77.3%		G			70.0%	77.3%	G	70.0%	Qtr 1		71.3%		70.0%
WCC25: Cervical screening, women age 50-64 in last 5 years		81.7%		G			75.0%	81.7%	G	75.0%	Qtr 1		75.6%		75.0%

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Produced by the SW London Cluster Performance Team. For any queries please contact us at nhsswl.performance@nhs.net