

Merton Clinical Commissioning Group Governing Body

Date 6 June 2018

Report Title Merton Health and Care Together

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Purpose

Approval

Discussion

Noting

Executive Summary:

1. The CCG, with its partner agencies across the borough, have noted the opportunities for improving services arising from greater collaboration
2. We have established a programme called Merton Health and Care Together (MHCT), involving ourselves, Merton Council, Merton Voluntary Services Council and the principal health and social care providers in the borough, to identify opportunities for improving care via greater integration of services
3. This programme supports the rapid implementation of many of our existing commissioning intentions and strategies, for example integrated locality teams, primary care at scale and the East Merton Model of Health and Wellbeing
4. As part of the work of the South West London Health and Care Partnership, partners in each borough in SWL are producing a Local Health and Care Plan. This work is now being taken forward via the Merton Health and Care Together programme board.

Key Issues:

1. The attached presentation is a high level introduction to the MHCT programme. The Governing Body may wish to consider whether there are key issues or aspects of the integration of health and care it wants to see the programme particularly address.
2. These may, for example, be the particular service areas that we should prioritise; or how we should start to develop the 'case for change' in respect of staff, public and patient engagement.
3. Whilst this is a high level summary at this stage, it is anticipated that this programme will rapidly develop proposals with significant implications for how we commission services. A Memorandum of Understanding is anticipated to be submitted to the next meeting for approval which sets out how the partners in the programme will work together.

Conflicts of Interest:

None identified

Recommendation:

The governing body is asked to note the presentation and the key issues set out.

Corporate Objectives

This paper will impact on the following:

All

Risk

This paper links to the following CCG risks:

Risks relating to effective partnership working

Financial Implications

The establishment of the programme has required the CCG and LB Merton to commit to some additional short term management resource. It is anticipated that all partners will be asked to contribute to the programme for the longer term.

Has an Equality Impact Assessment been completed

There are no specific proposals at this stage so this has not taken place. Changes to commissioning arising from the programme will require EqlAs.

Are there any known implications for equalities

No

Patient and Public Engagement and communication

Via this paper only at this stage.

Committees previously considered at

None

Supporting Documents

Presentation



Merton Health and Care Together

Context, vision and next steps

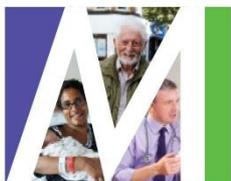
Josh Potter/Alan Winstanley



right care
right place
right time
right outcome

What this slide pack covers

- Why do we need a programme called Merton Health and Care Together
- The Vision and Objectives for Merton
- Key Outcomes and Enablers for the MHCT Programme
- Our Partners
- MCHT Workstreams
- What happens next



Why are we doing this

- Think about our recent patient stories involving mental health and learning disability services
- In both of these cases, service users had been engaged with some or all of primary care, mental health/LD services, community care, acute care, social care and wellbeing services
- In both cases, we heard about the challenges of ensuring services worked together to support individuals. This is also what we hear about through our patient engagement work, quality oversight of providers and patient complaints
- We know that responsive, personalised services are also more efficient and support people to stay well and independent for longer

Merton Health and Care Together is about building a way of working across the borough that allows to us to address this type of challenge



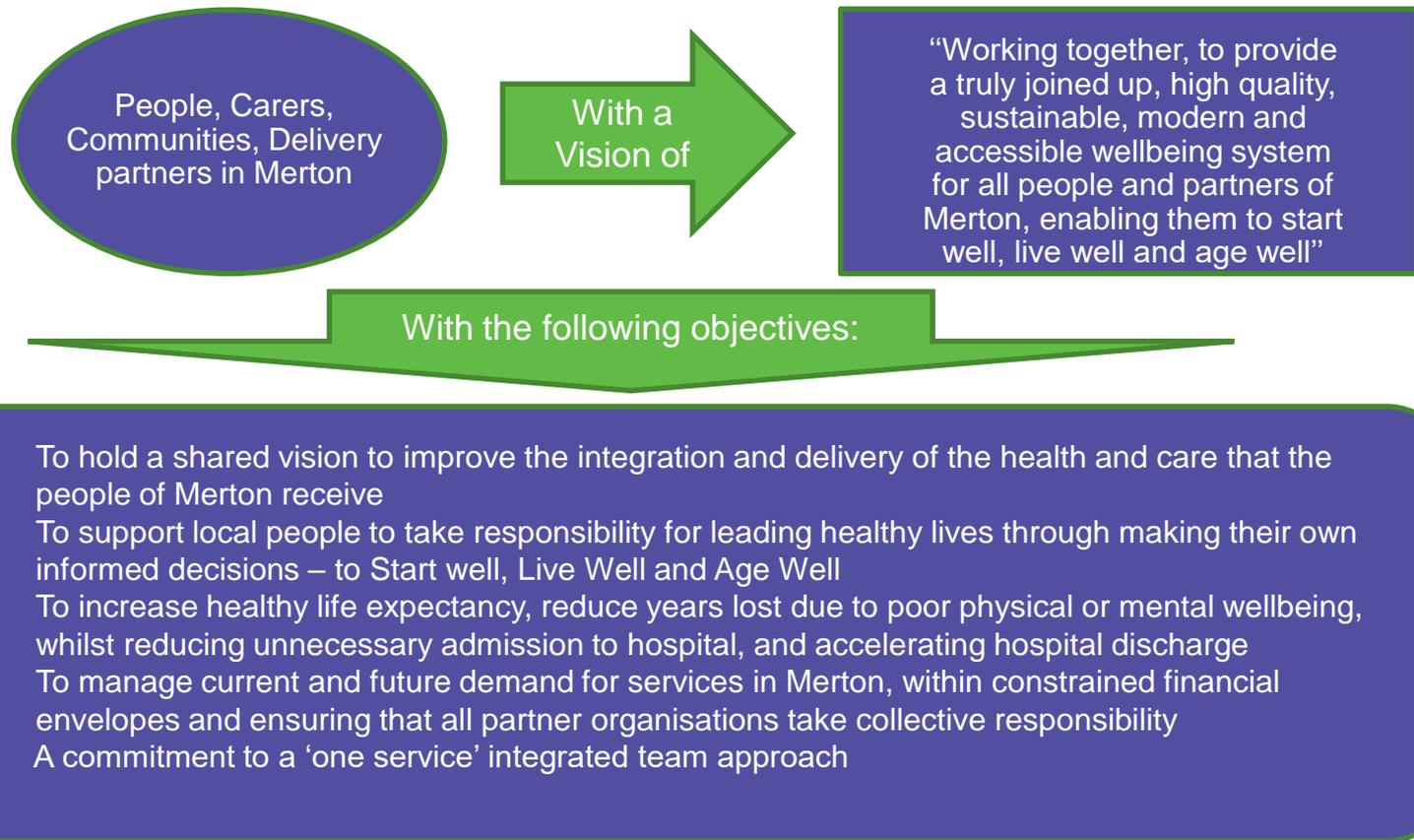
Why are we doing this

But there are broader 'system' issues we need to address as well:

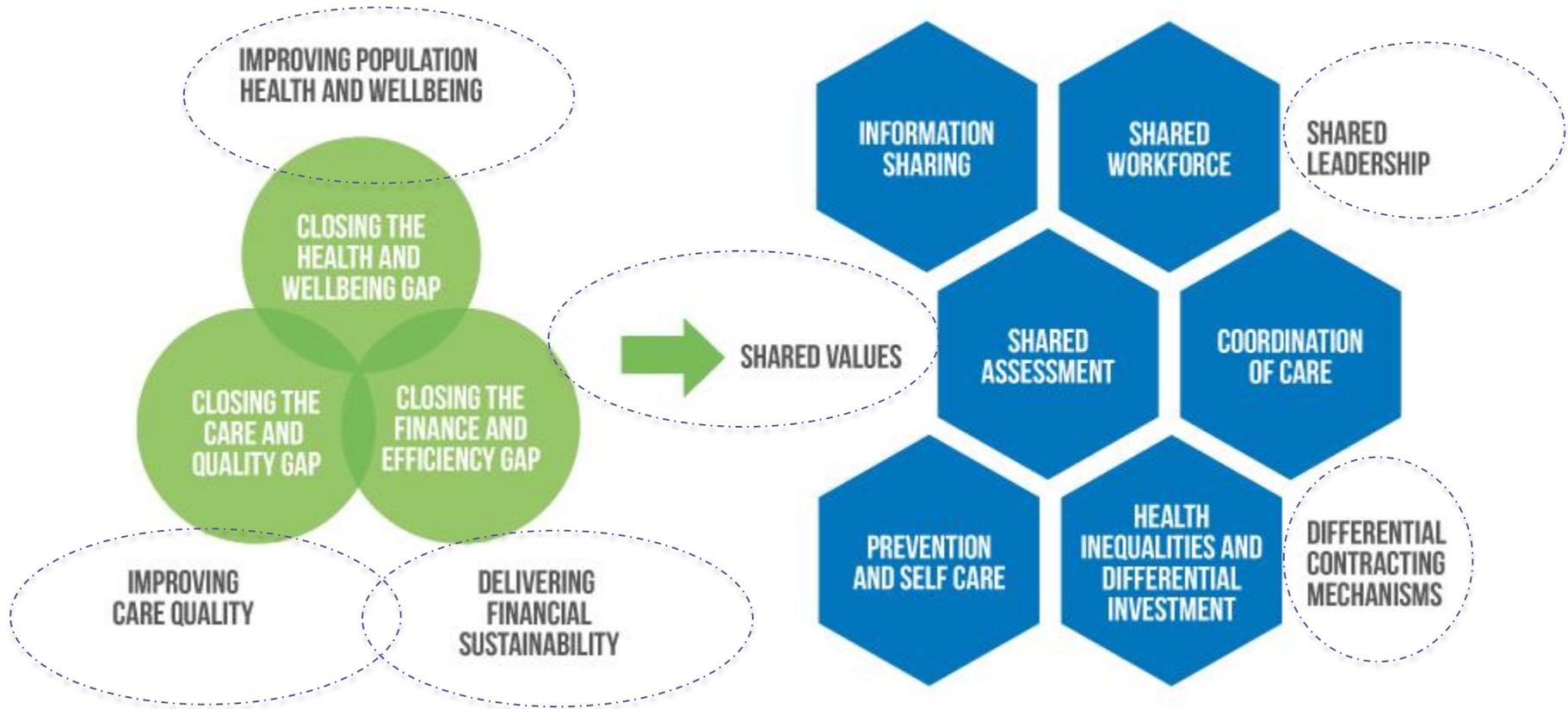
- **Information sharing** between services in the whole system is difficult
- There are many unnecessary **hand-offs and duplication**
- We are not making good use of **carers and communities** and are not working fully in partnership with them and our voluntary sector colleagues as well as we could
- We have problems **recruiting and retaining** the right workforce and getting the best out of them
- Both commissioners and providers face long-term financial challenges resulting from growing demand and complexity of need



Vision and Objectives for the MHCT programme



Merton Health and Care Together – Key Outcomes/Enablers



Our Partners

London Borough of Merton (co-chair programme board)

SW London & St Georges Mental Health NHS Trust (SWLstG)

Merton Health GP Federation

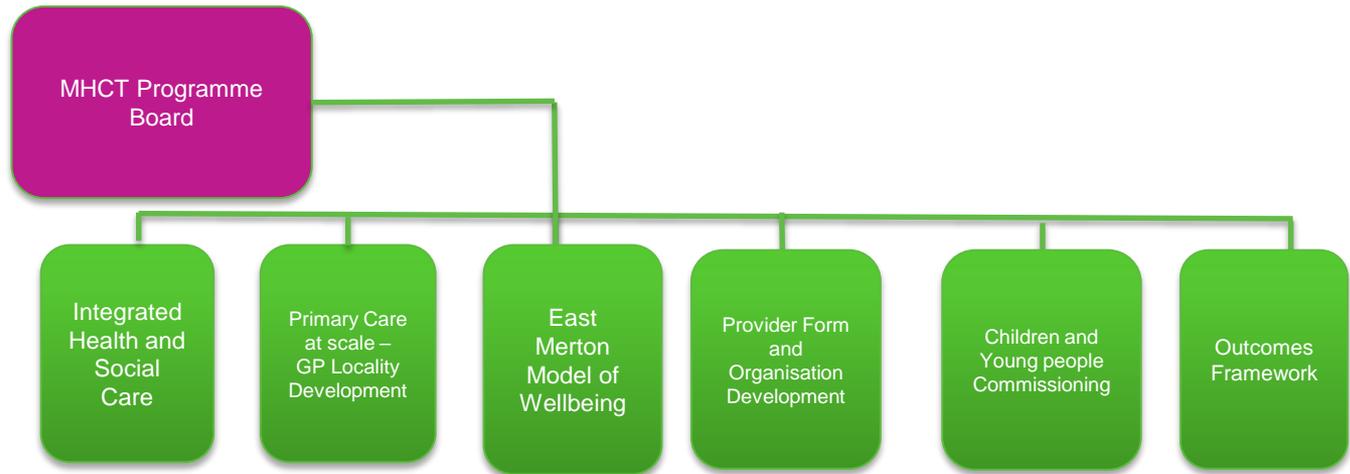
Merton Voluntary Services Council

Central London Community Healthcare

Local acute hospitals (via St George's University Hospital NHS Foundation Trust)



How MHCT links into our existing priorities



Our existing work programmes	How they contribute to MHCT aims
Integrated Locality Teams	Joining up and coordinating the care provided by multiple professionals to patients within their defined geographical place (locality). This will involve much more cross communication and the introduction of Multi-Disciplinary Teams and assessments, putting the people of Merton at the centre of their wellbeing management
Intermediate Care	reducing acute activity and improving outcomes for service users. Promoting faster recovery from illness, prevent unnecessary acute hospital admission and premature admission to long-term residential care, support timely discharge from hospital and maximise independent living.
Primary Care Networks and at-scale working	A combined focus on personalisation of care and population health. Aiming to improve quality, reduce variation and achieve greater resilience and future sustainability.
East Merton Model of Wellbeing	In recognition of the significant health inequalities in East Merton, the 'Wilson' site is being developed into a Health and Wellbeing campus with a limited primary care presence drawn from the East and North Primary Care Networks. It is anticipated this will also be a site for primary care extended access and other collaborative initiatives in the future including and focussing upon Merton Health and care Together



The next steps for MHCT

1. A partner agreed 'Case for change' – setting out in detail what we are seeking to achieve
2. Secure appropriate commitment and resource from partners to deliver the case for change
3. Memorandum of Understanding between partners to govern how we work together to be ratified and agreed with partners in July 2018
4. Delivery of key projects commences with oversight and governance through monthly MHCT programme boards and maintaining a high level plan
5. Provider workstream to consider longer-term approach to organisational form
6. Outcomes framework to develop case to move to outcomes-based commissioning at a 'system' rather than provider level

